



Trusted Trader Fife

Description

Delta Digital is a vetted trader, backed by The Fife Council and supported by [Police Scotland](#).

Business checks

- check Council contractor databases
- background checks with Police Scotland
- search for previous complaints and intelligence reports within Trading Standards's own databases
- check the national Advice Direct Scotland and Citizens Advice Consumer Service complaints databases
- search for any ASA (Advertising Standards Authority) adjudications against the trader or their websites
- check the trader is not going into liquidation
- search Health & Safety Executive Public Register of Enforcement Notices
- carry out an open web search for any negative history relating to the trader
- inspect the trader's documents ensuring there are no unfair terms and the wording is legal and clear
- check compliance with the Companies Act
- check business website compliance
- check business social media compliance
- check any submitted reviews to ensure they are authentic
- check membership of any advertised trade associations
- ensure compliance of any trade association code of practice.
- check that the business has adequate health and safety procedures in place

Business owner checks

- background checks with Police Scotland
- Companies House Director Report
- check Disqualified Director register
- search for any ASA adjudications against proprietor
- confirm applicant has public liability insurance and any required employer liability insurances
- face-to-face interview at the trader's premises, including inspection of any requested documentation
- ensure business owner understands and meets Fife Trusted Trader [Code of Practice](#).

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Category

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