



Outlook SMTP Stopped Working?

Description

Are you getting an error message stating that basic authentication is disabled when you try to send email via Outlook SMTP?

Microsoft is phasing out Basic Authentication (using your standard username and password) for third-party apps and services that use SMTP to send email.

To continue to use your Outlook or Microsoft 365 account for sending email from apps and software like WP Mail SMTP, you must now use OAuth (Modern Authentication) to log into your account.

In this troubleshooting guide I'll explain why Microsoft has changed its authentication protocols for Outlook.com, Hotmail.com, and Microsoft 365 email accounts and how to fix these basic authentication errors.

[Fix Basic Authentication Error >>](#)

Delta Digital owns a developer licence for WP Mail SMTP to provide Modern Authentication for all customer websites. We will be rolling out this upgrade placing priority on any customers affected by the phase out of Basic Authentication. Each website customer will be offered a "mailer" service appropriate for their email service provider. [Improve email deliverability for your WordPress site >>](#)

Category

1. News
2. Office 365

Tags

1. Email
2. Microsoft

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